

# USING CANCER EXPERT NOW IS AS EASY AS 1, 2, 3...



## STEP 1: Contact us

Reach out to us using one of the three contact methods below. Once you contact us, your care navigator will reach out and guide you through the next steps.

**Email us:** [carenavigator@onvivo.com](mailto:carenavigator@onvivo.com)

**Call us:** +1 855-946-5735

**Submit a form on the website by visiting:** [www.cancerexpertnow.com/members/](http://www.cancerexpertnow.com/members/)



## STEP 2: Connect with a Care Navigator

After you contact us, a Care Navigator will reach out to you. Your Care Navigator will provide a smooth and personalized experience by:

- Addressing all your questions or concerns about the process
- Helping upload your medical records to our secure, HIPAA-compliant portal
- Scheduling your 30-minute meeting with the expert



## STEP 3: Speak with the expert!

When it is time for your meeting with the expert, simply log on to your account. Your virtual waiting room, will be open 5 minutes prior to your scheduled discussion time. The expert will start the discussion once they log on.

After the meeting, you will receive a detailed summary of your discussion for your records. You may share this information at future visits with your treating physician(s).

For more information about our service, visit [CancerExpertNow.com/access](http://CancerExpertNow.com/access)