



Virtual care:
24/7 care when and where you need it



Seeing the doctor just got easier. Get care anytime, anywhere, from a board-certified doctor with virtual care. Great for things like pink eye, allergies, bites and stings, cold and flu, sinus issues and more.

When you're in Michigan access virtual care through Spectrum Health. How it works:

1. Connect with Spectrum Health Now one of three ways:

- Log into or create a new member account at priorityhealth.com, click **my health care**, click **get started with Spectrum Health Now**.
- Download the Spectrum Health Now app. Log in with your member account credentials.
- Call Spectrum Health Now at 844.322.7374.

2. Click or ask to schedule your appointment.

3. You'll be asked a few health questions, including a brief description of your current symptoms.

4. You'll be connected to a care provider.

When you're in outside Michigan access virtual care through MDLIVE. How it works:

1. Connect with MDLIVE one of three ways:

- Log into or create a new member account at priorityhealth.com, click **my health care**, click **get started with MDLIVE**.
- Download the MDLIVE: Talk to a doctor 24/7 app.
- Call MDLIVE at 800.400.6354.

2. Click or ask to schedule your appointment.

3. You'll be asked a few health questions, including a brief description of your current symptoms.

4. You'll be connected to a care provider.



**Don't have a
Priority Health
member account?**

Set one up today at priorityhealth.com. If you need assistance, contact Member account support at 833.207.3210



Need a prescription?

If you need a prescription, it'll be sent to your preferred pharmacy. And, we'll send the information about your virtual visit to your primary doctor.

This Benefits Guide is intended to provide a general summary of benefits but does not include all coverage details or plan requirements. The terms of the plan are governed by legal plan documents, including but not limited to Summary Plan Descriptions (SPDs), insurance contracts and certificates of coverage. Please refer to the legal plan documents for detailed information regarding your benefits. While every effort was taken to ensure the accuracy of the information in this Benefits Guide, errors are always possible. In the event of a discrepancy between the Guide and the plan documents, the terms of the plan documents will prevail.